



While in some parts of the world the pandemic is slowly declining and people are living the “new normal”, other countries see a surge in new cases and are currently facing a third wave, despite vaccination programmes being rolled out.

St John organisations continue to provide life-saving support to their communities.

If you want to learn more about the work of an individual organisation, please visit their website or Social Media channels.



St John England is helping deliver the NHS vaccination programme, aimed at getting the nation through the coronavirus pandemic. The charity is working with NHS partners across England to delivering a local response to this national programme. St John is training around 30,000 vaccination volunteers, using longstanding expertise in empowering people with lifesaving clinical skills and the confidence to use them. St John is recruiting and training vaccinators along with other roles to support people through the vaccination process, and care for them before and after they

receive their jabs. Recruitment from St John’s existing volunteers and employees has been boosted by thousands of people trained in first aid by the charity, with additional capacity coming from partner organisations.

St John Papua New Guinea plays an important role in supporting the nation’s Covid response. The Association is rapidly establishing a 296 bed Covid-19 isolation field hospital with significant funding provided by the Australian Government. The new Florence Nightingale Field Hospital will provide isolating and caring facilities for positive cases. St John is also focused on continuing ambulance and testing services, warehouse and prepare PPE and support the vaccine rollout.

St John New Zealand ensures free health transportation remains in place for those who are vulnerable and have high health needs. Outbound support for the national Healthline service reached more than 30,000 individuals in isolation. St John also expanded its Caring Caller programme. The organisation has seen huge success with the Mental Health First Aid training. Tel-care teams implemented a contactless process for installing medical alarms. St John supports the elderly in their homes with community services such as meals, showering, gardening and social connection. The organisation will soon be rolling out an internal vaccination programme as well as supporting the wider health rollout.

The **St John Eye Hospital** is continuing to treat patients, both emergency and non-emergency cases, while adhering to strict preventative measures to ensure the safety of staff and patients. The clinics are still seeing a drop in the number of patients, due to numerous lockdowns and restrictions, but St John Eye Hospital is preparing for a backlog of patients as they exit the third lockdown.

St John Ghana reached more than 7,5 million people in the country with health education messages on radio and TV. Face-to-face health education talks with another 850,000 individuals were held at places of worship, bus stations and community centres. The organisation distributes PPE to schools, offices and the general public and supported contact tracing for almost 26,000 individuals.

St John Northern Ireland’s main focus is on patient transfer in support of the overwhelmed statutory ambulance service. The organisation reconfigured its ambulance fleet from covering public events to supporting six Health NHS Trusts, carrying out both patient transfers and responding to emergency calls. At the height of the pandemic St John deployed circa 80 ambulances per week, representing the largest deployment of St John resources since WW2, with the number currently being around 30 as the pandemic recedes. In addition, many First Aiders volunteer in the vaccination programme as individuals in response to a public request.



St John Australia provides assistance at testing stations, specialist patient transport, temperature checking for major organisations, and transport services for other essential services. Community care volunteers ensure that older, vulnerable members of their community stay safe, feel supported and have access to fresh food. St John NSW members completed approximately 11,500 shifts/92,000 hours of service. St John NSW had been able to offer casual employment and training through these additional services to 400 individuals who found themselves out of work as a result of the pandemic. In Victoria non-emergency patient transport moved more than 9,500 (suspected) Covid-19 patients. St John Tasmania is the major supplier of PPE for the Tasmania Health Department and has secured the supply and management of their PPE for the next 10 years.

St John Western Australia maintains a State Health Incident Coordination Centre liaison role. The organisation runs Special Isolation Ambulances for transport of suspected cases. Four of St John's Urgent Care clinics have been accepted as state vaccination sites, and volunteers have been heavily involved in swabbing at various locations including airports, major hospitals and clinics. Compliance Officers provide clinical guidance at events such as horse racing.



St John Scotland is supporting the national blood transfusion service across the country, helping out on site with hygiene and awareness measures. The organisation's patient transport services are continuing to help cancer and dialysis patients get to hospital for treatment, and in September St John launched a new service for dialysis patients in Larbert.

St John Hong Kong assists the Government testing programme, where over 4,600 people received swab testing, conducted by 57 St John medical, nursing and ambulance personnel. Ambulances have been transferring over 700 confirmed cases to designated hospitals, and elderly people who were transported from quarantine shelters back to their homes. St John runs successful personal hygiene and infection control courses for the public and the St John brigade.

St John Guyana offered its facilities to become vaccination centres. The Establishment is also slowly resuming routine activities and its training programmes and outreach activities, which were halted since March last year

St John Bermuda transports patients to and from testing sites who otherwise would not have access to testing. The organisation also offers ambulance transport and care at vaccine sites for patients who have taken ill, have allergic reactions or require transport to the hospital. The ambulance fleet is on standby to support a hospital to assist emergency calls. St John Bermuda also supports homeless shelters, providing temperature checks on incoming people and medical care and treatment for ill patients at the shelters.

St John Eswatini conducts first aid courses observing regulations on social distance, allowing only six candidates per course in the training room with two hour intervals for each course. St John also provides fumigation exercises and is preparing for more services if the number of Covid-19 cases continue to increase.

St John Zimbabwe re-started first aid and nurse aid training classes with reduced numbers of participants and strict measures in place. The organisation is also equipping its ambulances to respond to Covid-19 calls. The mother and baby project is resuming, and volunteers in communities spread Covid-19 messages and help enforce WHO protocols.

St John Antigua takes every possible effort to keep the hospice covid-free, and staff and visitors follow strict protocols. St John had to temporarily close its two thrift shops.



St John Wales covered more than 212,000 miles delivering their covid-related services, such as pharmacy prescriptions to vulnerable people, patient transport from and to hospitals, and support of the Welsh ambulance service. St John attended almost 10,000 patients since April last year in hospitals, nine vaccination centres and through emergency and care services. A new training was created for new volunteer roles (Volunteer Patient Care Assistant, Volunteer Care Assistant, Vaccination Care Volunteer and Volunteer Vaccinator) developed to support the field hospitals and vaccination centres built around Wales.



St John Jersey volunteers continue to help with the vaccination programme at the centre and driving vaccinators to homes when people cannot travel. St John manages the post vaccination area where members of the public sit to be observed for acute anaphylaxis and provides first aid at the venue. More than 2,000 members at the vaccination centre are operating 7 days per week and have undertaken more than 600 volunteer hours so far. St John also provides operational crews to frontline ambulances.

St John USA volunteers continue to make masks for distribution to nursing homes, local clinics and other facilities. Priory Members reach out to elderly and vulnerable people to ensure they are healthy, and run errands for them. One Priory member mobilised a team of 25 healthcare professionals to establish an alternative Covid-19 treatment site within two state prisons. Members who are trained doctors and nurses are volunteering at their local vaccination centers to assist in administration of the vaccines.

St John Malaysia volunteers produced more than 300,000 face shields for frontline workers, and the organisation distributed a total of 350,000 donated PPEs and 250 Intubation Boxes to 199 government hospitals, clinics and agencies all over Malaysia. St John provided ambulance service support to government hospitals and transports Covid-19 patient between homes, quarantine stations and hospitals. More than 10,000 cooked meals were distributed as part of the food aid programme. St John Malaysia has organised more than 185 blood donations and collected more than 12,000 bags of blood in support of blood banks running low in supply, and they will launch two blood donation centres in 2021. St John is providing first aid services at vaccination centres and is offering further support to the Government.

St John Uganda collected information on suspected, stigmatized and isolated cases in communities who were taken to testing hubs and isolation facilities for treatment. Volunteers provide preventive health education at gathering places like markets, banks, or transport facilities. The sensitization team reached out to 6,000 people. St John Uganda also joined a response task force with a team of 20 personnel and 3 ambulances to transport sick people from homes to health facilities. The ambulance response has benefited almost 600 people so far.



St John Singapore assists medical teams at the frontline. The Responder Unit was mobilised to provide support to hospitals, as well as to foreign worker dormitories. Teams take care of foreign workers during their isolation or recovery and assist with vital sign taking, preparation of medication, simple wound treatment, swab tests and any emergency treatment.



St John Malawi donated PPE to two clinics and trained staff and volunteer on proper use. Awareness messages and guidelines have been distributed during outreach clinics, volunteer visits to households and meetings with community leaders.

St John Cyprus has proposed to support the Government's vaccination efforts and is awaiting their response. Training activities continue on a limited scale. The training concentrates on those courses that facilitate the restarting of the economy.

St John South Africa has seen a slow but steady increase in corporates and private individuals booking first aid courses. The organisation's eye clinics are starting to receive a steady flow of patients once again. All Covid safety protocols are in place at each training centre and the eye clinic.

St John Isle of Man provided an additional ambulance to support the Isle of Man Ambulance Service until February. After lockdown St John resumed its prescription delivery service supporting local pharmacies to deliver prescriptions to the most vulnerable members of the community. A second vital delivery service for Nobles Hospital Pharmacy works closely with their Oncology, Rheumatology, Dermatology, Mental Health and Gastro departments to deliver important medication.



St John Guernsey stepped up its medical prescription and essential groceries delivery service, as well as the Caring Caller scheme. The charity also deployed the volunteer ambulance decontamination team to support the islands frontline emergency ambulance service. St John volunteers set-up a transport service to take people for their vaccinations, and St John clinicians are on duty at the island's Community Vaccination Centre. Demand for the St John Emergency Ambulance Service went up significantly, with a 100% increase in the number of calls reported on some occasions. The Flying Christine III marine ambulance continues to provide a service to the other islands around Guernsey.

St John Zambia is collaborating with the Ministry of Health and is conducting covid sensitization activities. These have been included in the maternal and child health project in various forms, such as health talks at clinics or composing awareness songs. The organisation is ready to support the country's vaccination rollout. Volunteers will create awareness and mobilise the communities, and the ambulances will be used as mobile clinics, while the headquarters act as a vaccination centre.

In many areas across Canada, the pandemic has tragically worsened the ongoing health crisis of opioid-related harms and deaths. **St John Canada** is supporting the distribution of naloxone kits and opioid overdose response training to support communities that have been particularly affected. St John Canada is also helping at isolation sites and at screening clinics, providing PPE and first aid to homeless people, delivering first aid and mental health training and supporting food delivery to isolating people.

St John Kenya runs daily patient transport to hospitals. Volunteers have been at the forefront in promoting safe handwashing techniques among the public with weekly campaign drives at various places of worship and in business districts in cities and towns. A special focus has been put on reaching elderly people in villages. Awareness has also been spread through Social Media, e.g. through live sessions.

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